

Privacy Policy

At Sybill.io (Pyango GmbH), we are committed to protecting your privacy, and we have created this Privacy Policy as part of our Terms of Service to explain what information we collect, how your information is collected, and how we may use it on our website <https://sybill.io/> our platform at <https://app.sybill.io/> and other websites and services that we operate.

As you will see in the Policy, we only use the information collected to improve our services for our users. If after reviewing the Policy you have any further questions, please contact us at info@pyango.ch

1. Definitions

When we say, “we,” “our,” or “us,” we’re referring to Pyango GmbH a limited liability company based in Aargau Switzerland, our employees, directors, officers, affiliates, and subsidiaries.

When we say “you” or “your,” we are referring to the person or entity that’s registered with us to use the Sybill.io Services.

When we say “Websites,” we mean our website located at <https://sybill.io/>, including all subdomains and sites associated with those domains, and other websites that we operate now and in the future.

When we say “Services,” we mean our Websites, Application Programming Interfaces (APIs), applications, our content, and various third-party services that make up Sybill.io.

When we say “Sybill.io,” we mean our Websites and Services collectively.

When we say “information,” we mean all of the different forms of data that you provide us and that we collect from you from your use of the Services, your software, and your devices

2. Information We Collect

Information you provide to us: When you register for and use Sybill.io, you are providing us with information, which we collect. This information may include your name, billing and mailing address, email address, phone number, and credit card information (this is attained through Stripe). We use a third-party intermediary to manage credit card processing (Stripe). This intermediary is not permitted to store, retain, or use your billing information for any purpose except for credit card processing on our behalf. Information from your use of Services: This information may include IP Address, location information, date and time, browser type, and any other action you might have taken to use and while using the Services.

Cookies: When you use Sybill.io, we store "cookies," which are strings of code, on your computer. We use those cookies to collect information about when you visit our Website,

when you use the Services, your browser, your operating system, and other similar information. Most browsers allow you to block and delete cookies. However, if you block our cookies, our Services may not work properly.

Third Party Cookies: The use of cookies by third parties is not covered by our Privacy Policy. We do not have access or control over these cookies. Third parties use session ID cookies to make it easier for you to navigate our Websites. We use third-party services to provide the necessary hardware, software, networking, storage, and related technology required to run and improve our Services. **Web Beacons:** Our third party partners may employ web beacons to track online user movement to help us better understand what content is effective. Web beacons are tiny graphics with a unique identifier that are embedded in websites and in newsletter emails. With web beacons, our third party partners may collect information about you, such as your IP address, your browser or email client type, and other similar details. We use the data from our third party partners to improve our services.

3. How We Use Your Information

To create your account. To bill you for services. To provide customer support. To transfer your information in the case of a sale, merger, consolidation, or acquisition. To better understand your needs and interests. To send newsletters. To personalise your experience. To improve our Services and our Products. To send you updates and alerts and to contact you about your account. To respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims. If you no longer wish to receive our newsletters, you may unsubscribe by following the link located within our emails.

4. How We Share and Disclose Your Personal Information

We may share your personal information in the following ways:

We may share information with Subprocessors, strategic partners, and service providers - for instance, to send out newsletters or to process payments. A Subprocessor is a service provider that Sybill.io uses to process data on behalf of our customers, who are the data controllers of that data. A list of our Subprocessors can be found here. To provide customer support. When we have your permission to share your information. When we have given you prior notice that the information will be shared. When we are required by law, or legal process to disclose that information – such as a court order or a subpoena. When we believe in our discretion, unless otherwise prohibited by law, that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request. To enforce our terms and conditions or to protect our operations or users. If a transfer of your information is required under the terms of a reorganisation, merger, or sale of the company. When we determine that information is aggregate information or other information that does not identify you.

5. Public Information and Third Parties

Sybill.io Blog: We might have public blogs on our Website. Any information you provide in these areas may be read, collected, and used by anyone. If your personal information appears on our blogs and if you would like to remove it, you can send your request to

info@pyango.ch. In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

Third Parties: We are not responsible and this Privacy Policy does not cover your use of any third-party widgets, features, or websites or links to third-party websites or services. We encourage you to read the privacy policy of any third-party site you visit or service you use carefully. We publish customer testimonials on our website, which may contain personal information. We obtain consent to post the customer's name along with their testimonial. To request the removal of your personal information from a testimonial, please email us at info@pyango.ch.

Social Media Widgets: Our Websites may include social media features. These features may collect your IP address, which page(s) you are visiting, and may set cookies to make sure they function properly. Social media features and widgets are either hosted by a third party or hosted directly on our site. Your interactions with those features are governed by the privacy policy of the companies providing them. **Third-Party Integrations:** We may offer integrations with third-party products, applications, or other functionality not operated or controlled by us ("Third-Party Integrations"). If a Third-Party Integration is with Google (for example, where we offer Google Calendar, Google SSO, and Google Workspaces integrations), then generally, the data we access from Google is listed in the integration flow, and our use of such data is explained on our integration page. Where applicable, our collection and use of data received from Google's APIs is informed by Google's Limited Use Requirements.

6. Security

We take precautions — including administrative, technical, and physical measures — to safeguard your personal information against loss, theft, and misuse, as well as against unauthorised access, disclosure, alteration, and destruction.

We follow generally accepted industry standards to protect your information, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, however, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

When you enter sensitive information (such as credit card number) on our order form, we encrypt the transmission of that information using secure socket layer technology (SSL).

- California Consumer Privacy Act (CCPA) If you are a California resident, please refer to the California Consumer Privacy Act (CCPA) Notice for more information about our practices and requests you may make under the CCPA.
- Correcting and Updating Information

If you are our customer and would like to access or delete information that you provided, you may do this by signing in to Sybill.io and making the change or by emailing us at info@pyango.ch We will respond to your request within 30 days. We may decline to process unreasonable requests or requests that are not otherwise required by local law.

We retain your information and data that we process on your behalf as long as your account is active, as needed to provide our Services, and as necessary to comply with our legal obligations and resolve disputes.

We have no direct relationship with third parties with whom our users may interact using the Services. Any such party who would like to amend or delete data which may be stored in the Services should direct his or her request to the applicable Sybill.io user acting as the “data controller” for such information.

Any such party who no longer wishes to be contacted by a Sybill.io user, should contact that Sybill.io user directly.

7. Updates to this Privacy Policy

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here and by email

9. Effective Date

This Privacy Policy has the same Effective Date as our Terms

9. Questions

If you have any questions regarding this Privacy Policy, please contact us by email at info@pyango.ch.

Thank you for using Sybill.io